

primecast Primecast  
3800 Park Central Blvd. N  
Pompano Beach, FL 33064

Account Name: Customer  
Account Number: 000123456  
Invoice Date: 05/15/2010  
Invoice Number: 0003651167  
Billing Period: 2010-05-15 to 2010-06-14

**Jane Customer**  
**123 Primecast Lane**  
**Miami, FL 12345**

Account Summary

Previous Account Balance: \$5.00  
Payments: \$0.00  
Adjustments: \$-21.00  
Past Due Amount: \$0.00  
Current Charges: \$ 238.33  
Total Amount Due: \$ 222.33

How to contact us  
Billing Inquiries:  
1-866-671-1117

Please make check payable and mail to:  
Primecast  
PO Box 105149  
Atlanta, GA 30348-5149

See reverse side for important information

When mailing your payments to the designated lockbox for your service provider, please ensure you are enclosing with your payments the appropriate remittance stub to accurately and quickly have your payments posted to your account. Thank you for your attention.

Please return this portion of the bill with your payment

Primecast  
3800 Park Central Blvd. N  
Pompano Beach, FL 33064  
Please make checks payable to:

Primecast  
PO Box 105149  
Atlanta, GA 30348-5149

primecast

Due Date: 06/04/2010  
Account Name: Customer  
Account Number: 000123456  
Invoice Number: 0003651167  
Amount Due: \$ 222.33

Amount Enclosed: \$ \_\_\_\_\_

Address Change: Check here and complete reverse side.

Please make sure the address is showing through the envelope window

01000119732300036511670000223775

- 1.) **Primecast account information**
- 2.) **Invoice Details-** (Billing Period- does not include prorated charges from initial activation date)
- 3.) **Adjustments** – Credits and /or debits added or subtracted from total amount due.
- 4.) **Past Due Amount** - Any remaining balance from the previous month's invoices.
- 5.) **Current charges-** Total of all monthly service charges, one time fees, usage, taxes and surcharges included for this billing period.
- 6.) **Total Amount Due** - Amount due calculated by the summation of current charges and past due amount and subtracting any adjustments.
- 7.) **Remittance Stub-** Please include this stub with your payment.
- 8.) **Due Date** - Date the total amount due needs to be paid in full before it is considered a past due balance and late fees will apply.

## Important Messages

### Auto Pay is now available!

Register before June 30th to receive a one-time \$10 credit! Pay your bill automatically while avoiding late fees and the hassle of writing a check every month. View up to 6 months of previous bills, available exclusively to Auto Pay customers. All accounts not on Auto Pay by July 1st will be subject to a \$5 monthly payment processing fee. Visit our website to sign up now!

### Late Fees and Returned Checks

This bill is now due and payable. Unpaid balances are considered late after the due date specified on the bill. A late fee of 1.5% or the maximum permitted by law may be charged. If a check is returned from your financial institution, a \$30.00 check return fee may be charged to your account.

### Billing Disputes

In the event of errors or questions on this invoice, please call 1-866-671-1117 within 30 days of the invoice date. After this time, it is understood that the customer agrees with the charges and waives future rights to dispute the invoice.

### Past Due Accounts

If your bill is past due, failure to pay may result in some or all of your services being suspended. To avoid interruption of your service, please pay promptly. Charges may apply to reconnect services after suspension.

### Contact Information

Service Questions: 866-671-1117, 24Hr Technical Support: 866-671-1117, Fax: 888-693-2761 ATTN Customer Service

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### Update Your Billing Information \*

01

New Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Evening Phone: \_\_\_\_\_

\* Please allow 2 billing cycles for the address change to take effect.

- 9.) **Important Messages** - Answers questions about billing policies, possible invoice changes and/or special marketing messages.

**10** — **Payments and Adjustments**

Date	Transaction	Amount
05/12/2010	12 Month Rebate (11)	\$-21.00

<b>11</b> — <b>Total Adjustments</b>	<b>\$-21.00</b>
<b>Total Payments</b>	<b>\$0.00</b>

**12** — **Summary of Current Charges**

**Bundled Services**

Quantity	Description	Amount	City Tax	County Tax	State Tax	Federal Tax	Total
1	Internet & Phone Bundle	\$121.90	\$0.53	\$0.00	\$1.31	\$0.46	\$124.20

**Surcharges**

Quantity	Description	Amount	City Tax	County Tax	State Tax	Federal Tax	Total
1	Federal Universal Service Fund	\$6.04	\$0.00	\$0.00	\$0.00	\$0.00	\$6.04
1	State Sales Tax Tax-on-Tax	\$0.19	\$0.00	\$0.00	\$0.00	\$0.00	\$0.19
1	Regulatory Cost Recovery Fee - Federal Communications Commission	\$15.14	\$0.00	\$0.00	\$0.00	\$0.00	\$15.14
1	Federal Regulatory Fee - Federal Communications Commission	\$0.42	\$0.00	\$0.00	\$0.00	\$0.00	\$0.42
1	Local Number Portability - Federal Communications Commission	\$3.06	\$0.00	\$0.00	\$0.00	\$0.00	\$3.06

**13** — **Long Distance Calls**

Quantity	Description	Amount	City Tax	County Tax	State Tax	Federal Tax	Total
1	Long Distance Calls	\$1.30	\$0.12	\$0.00	\$0.29	\$0.00	\$1.71

**14** — **DirecTV Charges (including related taxes)**

Quantity	Description	Amount	City Tax	County Tax	State Tax	Federal Tax	Total
1	04/30 05/29 CHOICE XTRA	\$63.99	\$0.00	\$0.00	\$0.00	\$0.00	\$63.99
1	04/30 05/29 STARZ and SHOWTIME	\$24.00	\$0.00	\$0.00	\$0.00	\$0.00	\$24.00
1	05/01 Leased Receiver	\$5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5.00
1	05/01 Primary Leased Receiver	\$5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5.00

- 10.) **Adjustments** – Any payments, credits or debits added to the account within the past bill cycle.
- 11.) **“Credit Memo” or “Debit Memos”** will appear in this section during the integrated billing transition. These credits or charges are to compensate for the DIRECTV integrated bill period change.
- 12.) **Primecast Charges-** Primecast monthly service charges.
- 13.) **Long Distance-** Charges for any long distance phone calls made during the previous billing period. While Primecast services bill in advance, Long Distance charges will bill for previous month’s activity.
- 14.) **DTV Charges-** Charges calculated by DIRECTV and sent over electronically to bill on a unified Primecast invoice. Includes any pay per view ordered during previous billing period.



Account Name: Customer  
 Account Number: 00012345  
 Invoice Date: 05/15/2010  
 Invoice Number: 0003651167

Quantity	Description	Amount	City Tax	County Tax	State Tax	Federal Tax	Total
1	04/28 Save on STARZ for 6 Mos	\$-5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$-5.00
1	05/01 Primary Leased Receiver	\$-5.00	\$0.00	\$0.00	\$0.00	\$0.00	\$-5.00
1	Sales Tax	\$0.42	\$0.00	\$0.00	\$0.00	\$0.00	\$0.42

**Summary of Taxes**

City Tax:	\$ .65
County Tax:	\$ 0.0
State Tax:	\$ 1.60
Other Tax:	\$ .46

**Total Current Charges:**

\$ 238.33

**Call Detail**

Date/Time	Caller	Callee	Duration (min)	Cost
02/19/2010 13:41:21	555-123-4567	555-987-6543	1	\$0.70
02/24/2010 14:23:36	555-123-4567	555-987-6543	0	\$0.60
Total Duration: 1 minutes				Total Cost: \$1.30

**Video On Demand Detail**

Date/Time	Charge Type	Title	Cost	City Tax	County Tax	State Tax	Federal Tax	Total
Total Cost: \$								

15

- 15.) **Call Detail-** The specific details of any long distance phone calls made during the previous billing period and included in the charges from item 13 on the invoice.