

# HOW TO READ YOUR BILL

To help you better understand your monthly Primecast bill, we have created a **Sample Bill** highlighting important and unique areas. For further assistance, please contact our Customer Care center anytime, day or night, at **866.671.1117**.

**primecast** Primecast  
3800 Park Central Blvd. N  
Pompano Beach, FL 33064

John Customer  
1234 Mulberry Lane  
Germantown, NC 27608

Development: Primecast Property  
Account Name: Customer  
Account Number: 1111111111  
Invoice Date: 2/15/2011  
Invoice Number: 000123456789  
Billing Period: 2011-02-15 to 2011-03-14  
Billing Inquiries: 1-866-671-1117

**Account Summary**

Previous Account Balance:	\$xx.xx
Payments:	\$xx.xx
Adjustments:	\$xx.xx
Past Due Amount:	\$xx.xx
Current Charges:	\$xx.xx
Total Amount Due:	NOT ACTUAL BILL

Please make check payable and mail to:  
Primecast  
PO Box 105149  
Atlanta, GA 30348-5149

Please make sure you detach and include the remittance stub (below) with your payment so your payment is quickly posted to your account. Thanks!

See reverse side for important information about your bill

Please return this portion of the bill with your payment

Primecast  
3800 Park Central Blvd. N  
Pompano Beach, FL 33064

Please make checks payable to:

Primecast  
PO Box 105149  
Atlanta, GA 30348-5149

**Account Summary** - This provides a summary of your previous and current balances including payments and adjustments.

**Billing Period** - Primecast bills your monthly recurring services in advance. Prorated charges will be applicable any time a service is activated or deactivated.

**Current Charge Summary**

Data Services	\$xx.xx
Video Services	\$xx.xx
Voice Services	\$xx.xx
Wiring Services	\$xx.xx
DIRECTV Charges	\$xx.xx
Surcharges	\$xx.xx
Taxes	\$xx.xx

**Remittance Stub** - Please include this stub with your payment. Be sure to include your account number with your check.

**THIS IS A SAMPLE BILL ONLY – DO NOT PAY**

Due Date: 03/07/2011  
Account Name: Customer  
Account Number: 1111111111  
Invoice Number: 000123456789  
Amount Due: NOT ACTUAL BILL

Amount Enclosed: \$ \_\_\_\_\_

Address Change: Check here and complete reverse side.

Please make sure the address is showing through the envelope window



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Account Name: Customer  
Account Number: 1111111111  
Invoice Date: 2/15/2011  
Invoice Number: 000123456789

**Entertainment Package** - This programming package combines the reliability of our advanced network, unmatched customer service and your video programming.

**Promotion** - Services that receive a promotional rate will show the regular monthly charges minus the promotional discount.

**DIRECTV Services** - Programming charges that are provided by DIRECTV.

**Leased Receiver** - This is a fee billed by DIRECTV for additional receivers. This fee allows programming to be mirrored on the second and each successive receiver.

**Payments and Adjustments**

Total Payments \$-xx.xx  
Total Adjustments \$xx.xx

**Summary of Current Charges** for service address 1234 Mulberry Lane, Germantown, NC 27608

Date	Description	Amount	Tax	Total
Feb 15 - Mar 14	High Speed Internet 5m/1m	\$xx.xx	\$xx.xx	\$xx.xx

Date	Description	Amount	Tax	Total
Feb 15 - Mar 14	Entertainment Package 2 - Includes access to digital video services and usage of new high bandwidth infrastructure.	\$xx.xx	\$xx.xx	\$xx.xx
Jan 15	PROMOTION	\$-xx.xx	\$-xx.xx	\$-xx.xx
Feb 15 - Mar 14	DVR Entertainment Package	\$xx.xx	\$xx.xx	\$xx.xx

Date	Description	Amount	Tax	Total
Feb 15 - Mar 14	Talk Nationwide Plus 919-999-1111	\$xx.xx	\$xx.xx	\$xx.xx
Jan 15	PROMOTION	\$-xx.xx	\$-xx.xx	\$-xx.xx

Date	Description	Amount	Tax	Total
Feb 15 - Mar 14	Comprehensive Assurance Plan - Equip. and wiring	\$xx.xx	\$xx.xx	\$xx.xx

Date	Description	Total
Feb 15	Federal Universal Service Fund	\$xx.xx
Feb 15	Federal Universal Service Fund	\$xx.xx
Feb 15	FI Communications Services Tax Tax-on-Tax	\$xx.xx
Feb 15	Local Communications Svc. Tax Tax-on-Tax	\$xx.xx
Feb 15	FI Telecom Relay Systems Fund	\$xx.xx
Feb 15	FI Wireless 911 Surcharge	\$xx.xx
Feb 15	Regulatory Cost Recovery Fee - Federal Communications Commission	\$xx.xx
Feb 15	Federal Regulatory Fee - Federal Communications Commission	\$xx.xx
Feb 15	Local Number Portability - Federal Communications Commission	\$xx.xx
Feb 15	Federal Regulatory Fee - Federal Communications Commission	\$xx.xx

**Summary of Taxes**

City Tax: \$xx.xx  
County Tax: \$xx.xx  
State Tax: \$xx.xx  
Other Tax: \$xx.xx

**DIRECTV Services**



DirecTV Charges (including related taxes) for account: 1111111111

Description	Total
02/05 03/04 Choice Xtra Add-on	\$xx.xx

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Account Name: Customer  
Account Number: 1111111111  
Invoice Date: 02/15/2011  
Invoice Number: 000123456789

Description	Total
02/06 Leased Receiver	\$xx.xx
02/06 Primary Leased Receiver	\$xx.xx
Communications Service Tax	\$xx.xx

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NOT ACTUAL BILL

**Total Current Charges:**